



Privacy Notice

Based on articles 15 and 16 of the Federal Law on Protection of Personal Data in Possession of Individuals, HLo Eventos, with address at Calle Espíritu Santo # 501, interior 1, Col. Carretas, C.P. 76050, Querétaro, Qro. It is responsible for collecting your personal data, the use that is given to them and their protection. HLo Eventos, issues the following Privacy Notice in favor of the internet users of www.hloeventos.com, its clients, its possible clients, its suppliers, its possible suppliers and the general public.

The data collected personally or on the website www.hloeventos.com are the responsibility of HLo eventos, and will only be used in order to adequately provide the services for which we are hired. Where appropriate, the data collected from the general public who request information about our services but who do not contract us, will be canceled from our database, in accordance with the term established by Law.

The concept "Personal Data" in these policies refers to all that information concerning an identified or identifiable natural person. In order to be a client of HLo Eventos, the client must register, for which they will be required to provide certain personal information, such as: full name, address, email, telephone number (landline and mobile) and federal taxpayer registry. The personal data that the client voluntarily enters the form will be used by HLo eventos only in the manner provided in this Privacy Notice.

Your personal information will be used for the following purposes: to provide the services and products you have requested; notify you about new services or products that are related to those already contracted or acquired; communicate about changes in them; develop studies and programs that are necessary to determine consumption habits; carry out periodic evaluations of our products and services in order to improve their quality; evaluate the quality of the service we provide, and in general, to comply with the obligations we have contracted with you.





At no time will HLo events request authorization to collect Sensitive Personal Data, so we will only have registration in our Personal Data and Patrimonial Data Database.

The personal data provided by the client are part of the database that will contain his personal file. The client may rectify, cancel or oppose them by going directly to the offices of HLo Eventos, by telephone at +52 (442) 160 8201 and / or by sending an email to hector.lopez@hloeventos.com referring to the subject in question. HLo Eventos will do its best to respond directly to your email within seven business days.

HLo events, will take reasonable measures to allow the client to update the personal data that they have registered and when the client requests it, it will try to eliminate the registry of the same and their personal data from the database; however, the customer is aware that it may be impossible to completely erase the data from the customer due to deleted backup copies and data records.

Cancellation, revocation consent will not proceed when the treatment of your personal information is necessary for the fulfillment of a legal obligation.

HLo Eventos reserves the right to modify the terms and conditions of this privacy policy at any time. If HLo Eventos decides to make any changes to its privacy policies, the customer will be notified by publishing an updated version of the new privacy policies, either through the Internet site www.hloeventos.com and / or by sending an email in order to keep the client updated on any changes. You can file complaints and / or complaints for the improper treatment of your personal data, if you consider that your right to protect personal data has been harmed by any conduct of our employees, actions and responses, before the IFAI at www.ifai.org.mx.

Last update: January 1st, 2020

